**Priority 1**

**Digital Transmission and Internet Access Services:**
- Broadband services including Cable, DSL, T-1/7-1, Ethernet, Fiber, and more.
- Includes basic firewall, domain name, and most configurations "as when provided as a standard component of a vendor's Internet access service."

**Priority 2**

**Broadband Internal Connections**
- Hardware components such as switches, routers, access points, and connectors.
- Cabling and cabling of related components.
- Backs universal power supplies, and controller systems.
- Software to support internal connection components.

**Managed Internal Broadband Services**
- Monitoring of internal connections, including managed services.
- Management and operation of WAN/WLAN, including installation, configuration, and training.
- Includes management of leased or owned components.

**Basic Maintenance of Components**
- Hardware repair and upkeep, including cables and connections.
- Configuration changes and technical support.
- Software upgrades and patches.
- Maintenance must be a component of the contract.